

AHIP Online Medicare Training Course User Guide

This guide will help you to navigate the online system. You may print this document and use it to assist you in the process.

AHIP Medicare Fraud, Wa	+ ste, and Abuse		English * You are not logged in. (Log in)
Quick Links User Guide AHIP Insurance Education AHIP Conferences AHIP Home	Medicare + Fraud, Waste Online Co Training for plan year 2022	2, and Abuse (MFWA) Durse begins June 21, 2021	Master the instance of diability horarsons Orability (horar) Eared today
Contact Us For Technical Support: Phone: 866.234.6909 Email: Support@AHIP InsuranceEducation.org	User Login Username (NPN or Email) Password Login Forgot your username? Forgot your password?	Registration First time visitor? Create a New Account	Beserve e langiøren der soger in just en e ordne soger SCO-Contract Course Erefl tudg
	Ready to start your MFWA training? Be more than ready for plan year 2022. Choose the path and orga CMS requirements and provides what you need to help your clients make the right decisions about th Why You Should Choose AHIP for Your MFWA Training Join more than 100.000 agents and brokers who make AHIP their MFWA training partner each year for the • CMS-compliant training, updated annually for accuracy and relevance. • Transparent course fees. No hidden costs. No surprises later. • Need CE credits Theyre available in every start, the District of Columbia, and Puerto Rico. • Maximum efficiency. Single portal makes it easy to send your training scores to multiple health Insi.	nization that help you better-serve your members and clients. AHIP's one-st eir health insurance needs. Ise reasons and so many more: Irance providers.	Step 1: Register First Time Visitors to the training site should click the "Create a New Account" button.
-AHIP Med Frau	 Unsurpassed value. Engaging content that does more than meet CMS requirements. It helps you gr Training that reflects AHIPS 50+ year commitment to insurance education. icare + d, Waste, and Abuse 	ow your business.	English • You are not logged in. (Log In)
Quick Links User Guide AHIP Insurance Education AHIP Conferences AHIP Home Contact Us For Technical Support: Phone: 866.234.6909 Email: Support@AHIP InsuranceEducation.org	Step 1 of 3: Create Account • Confidential Information Please fill out the following required fields: Last name • Enter last name on the DOB • Imm/ddl/yyyy Enter date of birth (mm Last 4 Dights of SSN • Enter last 4 digits of som Enter last 4 digits Enter last 4 digits Enter last Enter last	account vdd/yyyy)	Step 1: Register Complete all of the required sections highlighted with an asterisk (*). The information you provide will be kept confidential.
CE CREDITS DISCLAIMER For all students who are interester receiving CE credits, in order to be	d in There are required fields in this form marked ().		





not have an NPN#

Step 2 of 3: Create Account		
← Confidential Information		
Provide some information to uniquely identify yourself for the AHIP Medicare Training System		
Last name	Tester	
DOB	02/22/1947	
Last 4 Digits of SSN	0000	,
* Personal Information		Sten 1: Register
Prefix	\$	otep i. Register
First name	Enter first name on the account	Complete all of the required sections
Middle name	Enter middle name on the account	highlighted with an
Last name	Tester Enter last name on the account	not remember your
Suffix	\$	look up your NPN on
Designation	\$	the NIPR website.
Additional information		L
Company name		
Job title		
Phone number		
* National Producer Number		
Prease provise your national producer number (NPN) if you have one, Your NPN will serve as your username.		
NPN	Click bere to look up NEN on NIPP website	
Confirm NPN	0 Verify NPN	
* Password		
Provide a password to access the system. The password must have at least 12 characters, at least 1 digit(s), at least 1 lower	case letter(s), at least 1 upper case letter(s), compliance with a custom	set of security controls
Password	 Click to enter text	
Confirm password	 Olick to enter text ∉ Werify Password 	
✓ Email address		
Please provide an email address. This email address will be used for password recovery, system notifications, and as your of	username should you not have an assigned National Producer Number.	
Email address	Enter email address	
Confirm email address	Venify email address	Step 1: Register
 Mailing Address 	-	Review all of the
Provide the mailing address you can be reached at.		information provided
Address 1	0	then click the "Register"
Address 2		button.
City	0	·'
State / Territory	0 :	
Zip code	Enter your five digit zip code	
Country	United States	
✓ End User License Agreement		
	□ I agree to the Privacy Statement □ I agree to the Jegal Terms of Service	
	Register	
There are required fields in this form marked 0 .		



BILLING INFORMA	ATION			Refund Policy
Product Name		Price	Qty Subtotal	All refund requests must be submitted in writing to
2020 Marketing Medicare / Medicare Basics, Plan Typ	Advantage and Part D Prescription Drug Plans: Understan	ding \$175.00	1 \$175.00	within 90 calendar days of purchase
		St Grand	ubtotal \$175.00 Total \$175.00	Course negistrations are no longer eligible for a refund once any of the course materials have been accessed. Refunds will be issued in the same form of payment used at
Discount Code				the time of purchase. Please allow 7 ~ 14 business days for more state. We asserve the right to
Enter your discount cod	e if you have one			deny any refund request. By selecting the Place Order button.
Enter discount code				you agree to this refund policy.
Apply Code				After selecting the Place
Billing Information				your page or press the back button as this may result in multiple orders
	Copy profile information			being placed. Thank your
First Name *	AHIP			
Last Name *	Tester 2		_	
Company			Ē	Step 2: Payment
Street Address				Complete all of the
				required sections highlighted with an
City *				asterisk (*).
State/Province *	Please select a region, state or province.	T		Review all of the
Zip/Postal Code *				and then click the
Country *	United States	T		"Continue" button to proceed.
Phone Number *		?	L	· /
Payment Information				
Credit Card			/	
			Continue	\sum
nation				
in estadoutile pape cell p	u uzenplete popuneti			
S credit or people and	Ste	ep 2: Paym	nent	
et serier	En	ter in your o	redit card	
2 1	det	ails and clic	k on the	
enter tata (í "Pa	y Now" tab	to	
000		nplete your	purchase	
(Far here)				

		Orde	r Processing Complete	ow to access your training		
	Itams Ordered	Four order has been processed succession	y, calls on the do to my courses outon be	un lo access your naming.		
	Product Name			Price Q	y s	lubtotal
	2021 AHIP Medicare Tra	aining (initial)		\$175.00 Order	od. 1 :	\$175.00
					Subtotal S Promo Code Grand Total \$	\$175.00 \$0.00 1175.00
		I	Go to my courses			Step 2: Payment
Order #000000336		Order Processin	a Complete		Receipt	After you submit you credit card informa or promo code, a
	Your order has be	een processed successfully. Click on the Go	to my courses button below to access y	our training		screen will appear
Items Ordered						has been placed
Product Name			Price	Qty	Subtotal	
2021 AHP Medicar	e Training (Initial)		\$175.00	Ordered 1	\$0.00	
				Subli Promo Ci	tal \$175.00 de -\$175.00	

			English -	
EAHIP Medicare Fraud, Wa	+ ste, and Abuse Medicare Course F	lome Transcript		Dashboard Dashboard Profile
Quick Links User Guide AHIP Insurance Education AHIP Conferences AHIP Home	This online format allows you to study at your own pace by viewing learni Each module culminates with a practice review, which is desi	ng modules made up of content slides into gned to reinforce learning and prepare you	erspersed with review questions. u for the Final Exam.	CE Credit
Contact Us For Technical Support: Phone: 866.234.6909 Email: Support@AHIP InsuranceEducation.org	Instructions The AHIP Medicare Training Certification is capable of being shared amongst numerous appropriate method for transmitting your results. Certain health plans may also have additional requirements or limitations in place, as su training.	health plans. Please be sure to contact you ch we strongly recommend talking to your	ur intended health plan to determine the most r health plans prior to proceeding with your	You must complete and pass the Final Exam in order to purchase credits.
CE CREDITS DISCLAIMER For all students who are interested in receiving CE credits, in order to be eligible for CE credits, prior to taking the final exam you must click on the button that says "ves, take the exam with CE", in addition to selecting this button, you must also pay for your CE credits after successfully completing	My Certifications 2023 AHIP Medicare Training (Initial)		Useful Tip To update your personal details, click on the "Profile" link.	Become a long-term care expert in just one ung en or one Professional (LTCP)- Combined Course
your final exam. Students who do not select this button nor pay for credits will be deemed to be declining insurance CE credits and no insurance CE credits will be reported.	AHIP's training certificate is verification of course completion only and is not valid for in It is for your records and should not be submitted to any state DOI. If you wish to obtain CE credit, please send an email to support@ahipinsuranceeducatio	Useful Tip Quick Links ✓ User Guide-sto instructions or	ep by step	Enroll todey

	interspersed with review of	questions.
Each module culminates with a practice	e review, which is designed to r	einforce learning and prepare you for the Final Exam.
Instructions		
The AHIP Medicare Training Certification contact your intended health plan to de	n is capable of being shared an termine the most appropriate	ongst numerous health plans. Please be sure to method for transmitting your results.
Certain health plans may also have addi to your health plans prior to proceeding	tional requirements or limitati with your training.	ons in place, as such we strongly recommend talking
My Certifications	_	c
2023 AHIP Medicare Training (Init	al) 0%	
		Step 3: Begin the course
		To access the cours

one of the links for the

various Parts.



in receiving CE credits, in order to be eligible for CE credits, prior to taking the final exam you must click on the button that says "Yes, take the exam with CE". In addition to selecting this button, you must also pay for your CE credits after successfully completing your final exam. Students who do not select this button nor pay for credits will be deemed to be declining insurance CE credits and no insurance CE credits

	≡ Medicare Modu	earning Objectives	Step 3: Begin the course
Guiding Greater Health		The different ways to get Medica	training, click on the " Next " and " Previous " arrows.
 Overview: Medicare Program Basi Overview: Medicare Program Ba 		2 Eligibility and coverage under Pan	To download the slides, click the "Download Slides" link.
Navigation 🗸		3 Original Medicare premiums	Please note you must view 100% of the
Learning Objectives 🗸		4 Help for beneficiaries with limite	(inclusive of attempting all quizzes) in a part in order to receive
Medicare Program Basics 🔒		5 Combining Original Medicare and	completion status.
Medicare Background	¢		PREV NEXT >

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Me	xlicare Training FWA Certificate
8	Module 1 - Overview of Medicare Program Basics: Choices. Eligibility. and Benefits
D	Module 2 - Medicare Health Plans
0	Module 3: Medicare Part D: Prescription Drug Coverage
0	Module 4 - Marketing Medicare Advantage and Part D Plans
0	Module 5 - Enrollment Guidance Medicare Advantage and Part D Plans
0	2023 - Final Exam

Module 1 - Overview of Medicare Program Basics: Choices, Eligibility, and Benefits	Step 4a: Final Exam	Course Symbol Key
Module 2 - Medicare Health Plans	Once you have green checkmarks next to all required parts, you will	Available (Not Started)
Module 3: Medicare Part D: Prescription Drug Coverage	be able to take the Final Exam. To access the exam,	Complete (Passed)
Module 4 - Marketing Medicare Advantage and Part D Plans	click on the "Final Exam" link.	Complete (Failed)
Module 5 - Enrollment Guidance Medicare Advantage and Part D Plans	·	

This AHIP training program qualifies for CE credits in most states (additional fees apply). If you wish to apply for CE credit you must apply before taking the final exam.

Yes, I want to apply for CE credi	its. No, take me to the final exam.		Step 4b: Final Exam If you would like CE credits, click on the "Yes, I want to apply for CE credits" button. Otherwise, click the "No, take me to the final exam" button to proceed and <u>skip to</u> <u>Step 4i</u> of these instructions.
Credit selection			
Step 1 of 6: Choose your Resident State			Step 4c: Final Exam
States that require a monitoring affidavit are m	arked with a *.		If you clicked on the
Alabama * Arizona * Arizona * Colorado * Connecticut * Delaware District of Columbia * Fiorida Georgia * Idaho Iowa * Kansas *	 Louislana Maryland Massachusetts * Mississippi * Missouri * Nebraska * Nevada * New Janpshire New Jarsey * North Carolina * North Dakota Ohio 	Oregon Pennsylvania Rhode Island South Carolina South Dakota Tennessee Texas Utah Vermont Virginia West Virginia West Virginia	"Yes, I want to apply for CE credits" button, select the box next to the state(s) for which you would like to receive credit. Then click the "Next Step" button.
Cancel	ui Ono	w wyoming *	Next step

							Í	Sten 4d: Final F	Tyam
								Enter your Licens	e
ten 2 of 6: Enter	your license infor	mation						expiration date. Th	hen
State	Credits	Cost	License number			cense evoiratio	n (mmidd	click the "Next Ste	ep"
Alabama	6	\$28.50	1	_	0	2/09/2014	a (miniou	button.	
Previous step									Next step
Credit selection	n								_
Step 3 of 6: At	testation 1 of 1								-
Alabama							Ster	4e: Final Exam	
Attestation S	tatement								
By downloading without assistan credit Exam Monitoring or employment i Prior to launchin monitor must sig National Underw Please note you receive CE cred Notice to the N The monitor must	thefolowing agreeme ce from any outside so g Requirements. Month relationship to the stud- ing the exam the studee in the atfldavit and cer riter Company. ATTN, ar date of completion w its and will have to rel Monitor: st confirm the identity of	nt(s) and proceedia ource orindividual. (ored State - Exams lentor in the same ' nt must agree to the tity that the exam w CE Department 50 nil be the date that ake the exam with a of an unknown stud	ing to the exam, you affin or the use of any study of must be taken in the pr income stream" as study to below attestation and p as taken by the named IS1 Olympic Bivd., Erian The National Underwrite a monitor present.	m that youpersonal or reference materi- esence of adisinter ent and must be at print out the Nonito student without an ger. KY 41018. r Company CE stal	ally completed the co nais and you unders rrested third party. T I least 16 years of a oring Affidavit by set by outside help from aff receives your mor	urse. Further, you randthat a violation he state defines al ge ecting the "Monthin any source. Only t stor affidavit. If you	Attes click agre "Nex	an without a mon or present your	eted se mity the f
Previous step				💷 i agre	ee			114	nt step
					Step 41 When yo to all ne attestati click the button.	: Final Ex ou have ag cessary on stateme "Next Ste	cam reed ents, p"		
edit selec	tion								
p 3 of 6: Comp	lete								
i have agreed to a	il of the attestations.	Please proceed t	to the next step.					\sim	

Next step

Previous step

	Step 4g: Fir	nal Exam	 		
Credit selection	Please download and print any required documents. Once you have done so, you will				
Step 4 of 6: Required documents	be able to clic	ck on the			
You must download all required documents before renearding	"Next Step" b	utton.			
Alabama, Maninima and Anal	If your state	requires a			
	monitoringa	ffidavit,	1		
Previous step	please note y	our date	1	Net	step
	the date that		l I		
	monitor affida	vitis			
	received. If ye	ou take the			
	exam without	a monitor			
Credit selection	receive CE cr	edits and			
Step 5 of 6: Final exam	will have to re	take the			
You must complete the final exam before you can purchase the selected CE or	exam with a n	nonitor			
2023 Final Exam	present.				
Previous step			:	Next step	
Theoreman and the		Step 4h:	Final Exam		
				1	
		Click the 2	2023 Final	1	
		the "Yes"	button to		
		continue t	o the Final		
		Exam.			
				Stop di Ein	
	Final Exam			Step 41: FIN	ai Exam
The Einal Exam consists of fifty (50) randomly selected questions from all five (5) Parts of the regimer m	odules. You must achieve a n	net/ percent (90%) pas	sing grade for successful com	The final exar	n consists
We will have the opportunity to take the Einal Evam three (2) times as part of your enrollment parkage	If you fail the Sinal Evam thr	ae /3) times you will be	required to re-enroll and pur	of fifty (50) rar	ndomly i
Jpon re-enrollment, you will have to repeat the required training modules before gaining access to the	Final Exam again. Please be a	ware that some compa	anies do not accept exam com	^{npleti} cover all five	nortions 1
nitial enrollment package. Please contact your carrier before re-purchasing. In addition, some compani the upper navigation.	ies may wish to know how ma	iny attempts were requ	ired to pass the exam. To view	of the training	
Each Final Exam attempt/submission must be completed with n one 2-hour sitting. The following scenar	rios represent attempts/subn	nissions that count agai	inst the 3 included in your enr	rollm	
Beginning the Final Exam and allowing the timer to expire will result in an automatic submission				Each attempt	has a
Clicking the Submit button to submit your answers to the questions				which a user r	nustbe
Note:				prepared to s	it for in a
Simply closing the Final Exam window does not count as an attempt/submission. If you close the win	dow, your answers will not be	saved and you will nee	ed to restart the exam.	i single continu	ous
fresh attempt. (If you continue with the attempt, this will be marked as a valid exam attempt)	d you will have to start over. I	r your session is suil aci	ave, close the exam window b	period.	
You should not open multiple tabs/windows on the AHIP training site while taking the exam. Doing se For ADA testing accommodations, please email support@ahipinsuranceecucation.org.	o will cause your attempt to r	emain active and auton	natically submit your exam aff	Click the "Atte	empt now"
To protect the integrity of the AHIP Medicare Exam, all exam submissions are final and cannot be rele	eased and or redistributed.			button when y	ou are
you are a re-certification user, it is strongly recommended that you review Parts 1-3 before taking the	Final Exam as it covers <u>all pa</u>	r <u>ts of the course</u> - recor	mmended and required.	ready to take	the final
you have not yet opted for CE credits, you can click here to apply now.				exam.	
				·	í
	Attempts allowed: 3				
3	Grade to pass: 90.00 out of 10	0.00			
	Attempt now	5			

Credit selection	Step 5: Purchase CE	
Step 5 of 6: Final exam	If you applied for CE	
2023 - Final Exam	credit selection on the	
Previous alog	"Next Step" button.)

		Step 5a: Purchas CE	se
Credit selection Step 6 of 6: Finalize credit pur You have selected the following credits for purchas	chase	Review the credits have selected to purchase and click "Pay for Credits" bu	/ou the tton.
State	Credits	Cost	
Wisconsin	6	\$30.00	
Add or remove credits		Pay for	credits

Product Name		Price	Qty		Subtotal	
2021 CE Credits		\$30.00	1		\$30.00	
				Grand	Subtotal \$30.00	
Billing Information						
	Copy profile informat	ion		Ē	Of an Ele Danaka	
First Name *	Joe			1	CE	se
Last Name *	John				Complete all of the required sections	
Company					highlighted with an asterisk (*).	
Street Address *	123 S Main St			<u> </u>		
City *	Madison					
State/Province *	Wisconsin			~		
Zip/Postal Code *	53703					
Country *	United States			~		
Phone Number *	608111111			?		

Payment Information

Credit Card (Payflow Link)



	Step 6: Non- Discrimination
Nondiscrimination Training	Training
Medicare Fraud, Waste, & Abuse	Once you have achieved a passing score on the Final exam, a green checkmark will appear on the
eneral Compliance	homepage.
The activity Nondiscrimination Training is complete and passed The activity Medicare Fraud, Waste, & Abuse is complete and passed	This will unlock the next section focused on Nondiscrimination.
	Click the link for Nondiscrimination to begin the next section.
You Will Learn	
After completing this module you will be able to:	aining
Nondiscrimination Tra After completing this module, you will be able to: • Understand the purpose of Section 1557 of the Affordable Care Act In providing nondiscrimination protections for individuals • Identify the entities that must comply with the nondiscrimination protections of Section 1557 of the Affordable Care Act • Explain the scope of an entity's operations that are subject to Section 1557 • Name the forms of discrimination and the actions prohibited by Section 1557 • Recognize prohibited actions by which covered entities may not engage in • Understand what constitutes discrimination based on race, color, or national origin • Explain the protections for Immigrants afforded under Section 1557 • Summarize the steps that must be taken to serve individuals with limited English proficiency (LEP) • Describe the scope of Gentien 1557	seeking health care and health insurance coverage Step 6b: Non- Discrimination Training
After completing this module, you will be able to: • Understand the purpose of Section 1557 of the Affordable Care Act In providing nondiscrimination protections for individuals • Identify the entities that must comply with the nondiscrimination protections of Section 1557 of the Affordable Care Act • Explain the scope of an entity's operations that are subject to Section 1557 • Recognize prohibited actions by which covered entities may not engage in • Understand what constitutes discrimination based on race, color, or national origin • Summarize the stops of Section 1557 protections against sex discrimination • Distinguish between prohibited age discrimination and permissible age distinctions • Summarize the steps that must be taken to serve persons with disabilities • Judentify exceptions to the provisions under Section 1557 • Explain who is responsible for enforcing Section 1557, consequences of violations, and corrective actions	seeking health care and health insurance coverage Step 6b: Non- Discrimination Training There is a test at the end of the training. For the Nondiscrimination Final Exam you will have unlimited attempts to achieve a 70% passing score.

Med	dicare Training FWA Certificate
S	Nondiscrimination Training
	Medicare Fraud, Waste, & Abuse
G	eneral Compliance Restricted Not available unless: The activity Medicare Fraud, Waste, & Abuse is complete and passed

Medicare Fraud, Waste, and Abuse Training

Developed by the Centers for Medicare & Medicaid Services

Have you completed Combating Medicare Parts C & D Fraud, Waste, and Abuse Training through the CMS Medicare Learning Network (MLN)?

If you have NOT completed this portion of the training through the CMS Medicare Learning Network (MLN), please select NO below to complete the training through AHIP.

Requirements for this Module: Completion of Combating Medicare Parts C & D Fraud, Waste, and Abuse Training and Review Questions. Review questions are not counted towards the Combating Medicare Parts C & D Fraud, Waste, and Abuse Final Exam.

Yes No	Step 7: Fraud, Waste, & Abuse Final Exam
	You will be asked if you need to complete the Combating Medicare Parts C & D Fraud, Waste and Abuse training for the current plan year. If you need to complete the training, click the appropriate response to open the training module.
Previous Final Exam This assessment asks you 10 questions about Medicare Parts C and D Fraud. Waste, and Abuse (FWA). It should take about 10 minutes to complete. You will Grading method: Highest grade Attempt now	If you have already completed the Combating Medicare Parts C & D Fraud, Waste and Abuse training for the current plan year through CMS site, click the appropriate response and proceed to the Attestation Questionnaire.
< Previous	To begin the Fraud, Waste, and Abuse Training, click on "Attempt now" There is a test at the end of the training. You have unlimited attempts to achieve a 70% passing score.

AHIP Insurance Education AHIP Conferences AHIP Home Contact Us	Medicare Training FWA Certificate Image: Second	
For Technical Support: Phone: 866.234.6909	Medicare Fraud, Waste, & Abuse	Step 8: General Compliance Training
Email: Support@AHIP InsuranceEducation.org CE CREDITS DISCLAIMER	General Compliance	Begin the Medicare Parts C and D General Compliance training after you have completed the Fraud, Waste, and Abuse training. The link to the Compliance Training will be unlocked. Click on the link to begin.

< Previous	
Final E	xam
<mark>s is your Final Exam.</mark> This assessment asks you 10 questions about Medicare Parts C and D Fraud, Waste, a	nd Abuse (FWA). It should take about 10 minutes to complete. You will need a passing score of 70%.
Grading method:	Highest grade
< Previous	Step 8: General Compliance Training To start the Compliance Training, click on the Medicare Parts C & D General Compliance Training link. Click on the Attempt now
	button. This will take you into the training.
Medicare Training FWA Certificate	button. This will take you into the training.
Medicare Training FWA Certificate Congratulations! You have completed the "FWA" portion of this course. You can now move on to the "Certificate" portion. You can navigate there by clicking the "Certificate" portion.	rtificate" tab in the menu at the top of the page or by clicking the button below.



AHIP Course Completion	
XYZ Health (Transmit)	Step 10: Transmission
	Click, "Transmit," to the right of "XYZ Health" to transmit your certificate